File timely Medicare audit responses and reduce denials with Refyne

With as little as 30-45 days to respond to Medicare audit requests for fee for service patients, hospitals often end up 'behind the eight ball' when it comes to timely filing. An inability to respond to requests that have been lost in transit or delayed can leave money on the table.

Vyne Medical understands the financial battles being fought by healthcare providers as you strive to provide the best possible patient care in a manner that's fiscally responsible. Eliminating the administrative burdens associated with tracking, managing and fulfilling audit requests in a timely manner is one way we can help.
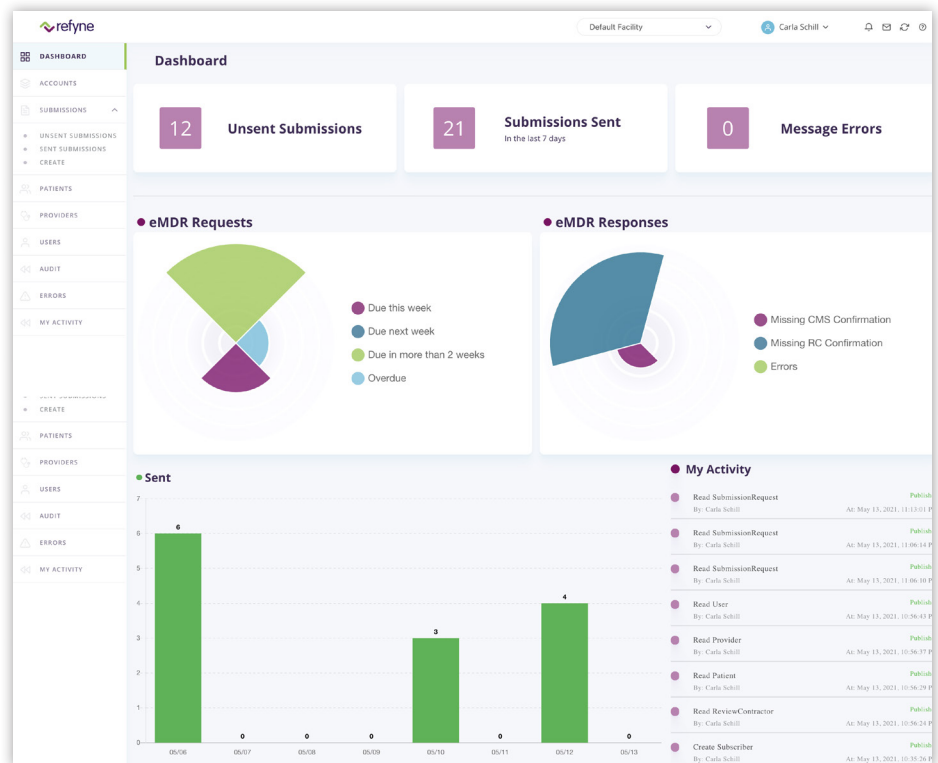
The cloud-based Refyne Denials Management platform™, featuring Refyne Audits, is a software as a service (SaaS) solution that helps automate cumbersome government audit workflows.

Participate in government initiatives for esMD

Refyne Audits provides a user-friendly, solution for responding electronically to government audits. In 2011, the Centers for Medicare & Medicaid Services (CMS) launched the Electronic Submission of Medical Documentation (esMD) initiative to eliminate the need to manage, mail or fax paper audit response documents. A decade later, many healthcare systems are still physically mailing audit responses, wasting time and losing money along the way.

Implement a cloud-based solution for a single, seamless audit workflow

The Refyne Audits solution empowers providers with a fully electronic workflow for managing Medicare audits and reducing associated claim denials. The platform leverages esMD to facilitate the electronic transmission of request and response data between hospitals and CMS. Our cloud-based solution streamlines multiple, disjointed processes into a single, seamless and protected workflow. Refyne enables electronic communication for Additional Documentation Requests (ADR) including Medicare pre- and post-payment audits, level one and two appeals and Advance Determination of Medicare Coverage (ADMC).

Learn more about Refyne Denials Management
vynemedical.com | 800.864.2378

VYNE MEDICAL
Connecting Disconnected Data®

The Refyne cloud-based platform enables timely filing of Medicare audit responses across the enterprise.

Respond electronically to pre-payment and RAC audits

Teams across the enterprise can utilize Refyne to electronically fulfill ADRs and other requests for medical records received by a Medicare contractor.

Receive confirmation of timely filing for audit responses

Eliminate discrepancies in response submission timelines with evidence of the date(s) audit responses were received by both CMS and the designated audit contractor.

Streamline audit response team workflows

Audit response teams can easily access the cloud-based Refyne portal – from the office or remotely – and leverage a single workflow for digital documentation upload.

Reduce denials related to the untimely submission of records

Refyne enables hospitals to respond more quickly and efficiently, leading to timelier audit responses, fewer denials and a reduction in missed appeal deadlines.

With Refyne Audits, you can:

- Capitalize on the experience of Vyne Medical as a leading CMS-certified Health Information Handler (HIH)
- Simplify and automate government audit workflows
- Electronically receive and respond to Medicare medical documentation requests
- Help eliminate "lost" audit notifications and ADRs sent by mail saving time and money
- Prove timely filing of the date and time audit responses were received by CMS and designated audit contractors
- Demonstrate appropriate levels of care and secure the maximum allowed reimbursement for services provided
- Improve payment response times for audited claims
- Manage audits through a single, cloud-based solution with 24/7 access from wherever your office may be – remote or on-site
- Consolidate software tools, eliminating the need for separate data/screen scraping utilities
- Enhance the security of audit response data with electronic delivery in a protected environment

For more information, contact a Vyne Medical sales representative today.

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