

AUTOMATION

The power of technology to automatically complete tasks, pairing increased efficiency & speed with enhanced reliability

With the power to improve team productivity and accuracy, Vyne Medical®'s automation helps healthcare systems maximize staff utilization by harnessing automation to help:

- Move items through workflows
- Leverage data cross-checks
- Provide priority and routing alerts



TRACE® PLATFORM

Leverages **automation** to:

- **Integrate with EMR** or most third party systems
- **Dynamic rules** for capturing important data
- **Email** notifications streamline workflow
- **Scan** documents using Optical Character Recognition (OCR)
- **Encrypted** single Sign On
- **Touchless** electronic fax workflows

FEATURES

- **Email to Fax:** Conveniently manage communications by automatically sending & receiving faxes directly from your email box.
- **Workflow Management:** Keep teams organized with the ability to assign a document to another department's work queue.
- **Alert System Monitoring:** Automated monitoring systems within the Trace platform that immediately alerts support if a component goes offline.

BENEFITS



Increased revenue



Improved interdepartmental workflows



Reduced incidence of human error



Improved productivity

Vyne Medical's automation helped one medical center achieve their business goals by saving time and increasing profitability.

By using auto-indexing, Cleveland Clinic Mercy Hospital found multiple positive results.

40%

Schedulers save 40% of their processing time

30 Secs

Low average hold time achieved, from 2 minutes to 30 seconds

4.1%

Abandoned calls dropped from 10% to a record low of 4.1%.

AUTO-INDEXING

Leveraging advanced machine learning and form recognition technology

Vyne Medical's auto-indexing enables common data from inbound documents to be automatically classified and pre-populated in the appropriate fields in Trace.

Without auto-indexing, employees are required to manually open each inbound document, search for required fields, interpret the information, and hand-key the data.

With auto-indexing, the work happens quickly and seamlessly behind the scenes, revolutionizing workflows and changing the way hospitals manage incoming data.

FEATURES

- **Touchless electronic fax workflows:** Leveraging auto-indexing, EMR integration, and workflow rules to receive, process, and route documents without manual intervention.
- **Workflow Optimization:** Reducing the burden of manual data entry helps streamline operations and elevate overall team performance by improving productivity and minimizing human error.
- **Seamless Indexing:** Quickly and accurately index incoming information directly to the patient record to improve data quality and achieve a broad range of departmental goals and objectives.
- **Staffing Impacts:** Healthcare systems that deploy auto-indexing solutions create opportunities for departmental restructuring, resource development, reduced backfills, and shifting responsibilities from data entry tasks to quality assurance oversight.

BENEFITS



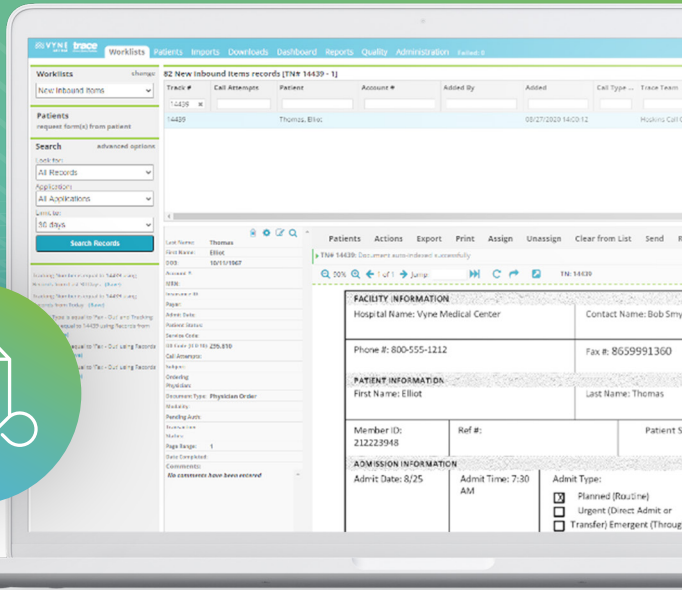
Time & money savings by decreasing manual data entry



Reduction of downstream errors by improving data accuracy & reliability



Boost in staff efficiency & productivity with a renewed focus on value-added activities



Ready to move forward?
Contact us today to start the process!
(256) 269-1671

trace

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