



[Microphone] Trace Voice On Demand

File View Tools Help

00:00:43

No Recordings

Record

00:00:43

Record

	Remove	Clear	Assign
TN14557			
Last Name:	Bacon		
First Name:	Heather		
DOB:	8/19/1970		
Account #:	7099111		
MNI#:	700016332		
Insurance ID#:	ZB 34523X		
Payer:	BCBS of Tennessee		
Admit Date:	1/22/2014		
Subject:			

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Maximize efficiency and increase revenue with Trace

Trace empowers healthcare leaders and elevates patient and staff experiences through a patient-centric software integration that captures, automates, manages, and exchanges critical communications in a paperless process.



Achieve interoperability, generate more revenue, and reduce denials by automating mundane tasks and utilizing auto indexing.



Take control of denied claims with easily accessible captured interactions that are indexed to the patient record.



Create a more sustainable practice with Refyne® cloud faxing; health systems can go paper free by utilizing digital faxing and reducing fax equipment.



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Introducing Auto-Indexing

Improve data accuracy and reliability by seamlessly indexing faxed form information to the patient record. Promote cost reduction and improve speed with less time wasted manually keying form data.

- Automated and semi-automated patient data capture
- Form-based document routing based on established workflows
- Promote more accurate document processing
- Streamline provider hand offs
- Improve interdepartmental workflows



Tracker (base feature)

Keep protected, fully accessible patient information at your fingertips in this digital repository.



Trace Voice Anywhere

Allows users to connect to their auto record system from virtually any phone, even outside hospital and health system facilities.



Pixcert

Index screen captures directly to the individual patient record within your EHR for effortless access.



Refyne® Cloud Fax (base feature)

Receive inbound and outbound digital faxes and search accessible content through a cloud-based, integrated fax platform.



Voice Recording

Record patient or payer conversation and conveniently link the voice recording to the patient record for immediate access.



Trace Quality Assurance

Perform consistent, objective quality assurance reviews of staff communication to ensure best practices and patient satisfaction.



EMR Integration

Transfer both Trace transactions as well as any indexed information associated with the patient record to receiving applications.



Patient Form Requests

Patients can conveniently send encrypted physician orders, insurance and patient identification information, and medication data directly via mobile phone.

\$30M

**OVERTURNED
DENIALS**

\$2.4M

**UP-FRONT
COLLECTIONS**

85%

**REDUCTION IN
CLAIM DENIALS**

About Us

Vyne Medical serves a growing base of more than 800 active hospital and health system clients nationwide.



Connecting Disconnected Data*



Our Company

Vyne Medical's healthcare software solutions include the Trace® solution and the Refyne® platform. Both solutions are centralized, health care-specific platforms to capture, automate, manage, and exchange interactions with patients, payers and providers—empowering healthcare leaders to improve financial performance and enhance the experiences of patients and staff.

Our Vision

Advancing healthcare delivery by improving coordination of patient information and closing gaps in communication processes across the continuum of care.

The company's robust technology platforms facilitate the electronic capture, storage and submission of healthcare data in virtually any form - voice, fax, image, data or electronic document.



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vynemedical.com



Statistical information contained herein represent results compiled using data from Vyne Medical customer case studies using the Trace platform between 2016-2020. The data provided is for informational purposes only with no guarantee of users achieving similar results.