VYNE
MEDICAL
Connecting Disconnected Data®

Voice Integration with Epic App Orchard

Enhanced connection

Trace is featured as an app in the Epic App Orchard, allowing hospitals and health systems to enhance integration capabilities between the two platforms. The integration creates a bi-directional sync to save time, reduce rework and improve documentation accuracy. Epic users can leverage the connection to auto-populate patient data into Trace and auto-index voice recordings to the patient record, all without changing screens.

The integration features the following:

- Auto-indexing of Trace voice data to patient record
- Auto-pause to avoid recording sensitive information
- Two-way HL7 integrations to reduce manual data entry
- Management tools for performance improvement

Seamless, automated workflow

Epic users who leverage Trace Voice Indexing and Integration tools can incorporate auto-recorded voice data by clicking the Trace button within Epic. Using this function while recording a patient or payer call automatically ties the recorded information to the patient's medical record number (MRN). This integration features automatic data incorporation into Epic, helping to prevent additional data entry and staff transcription requirements.

Built-in auto-pause

For users of automated voice recording, the auto-pause feature helps prevent the recording of sensitive information like credit cards numbers that should not be incorporated into the patient record. Auto-pause is enabled when users open the credit card dialogue and recording resumes after payment has been collected.

Management tools

Our Quality Assurance module offers monitoring and mentoring options to help reinforce communication best practices across teams. Custom scorecards and reports provide objective quality assurance and employee performance data – all within a single platform.

Time and cost savings

Trace automates and optimizes workflows between departments, saving valuable time and reducing manual processes, rework and paper documentation. Hospitals can save money, in turn, by recovering lost revenue, overturning denials, improving collections, enhancing staff productivity, and driving down accounts receivable days.

"Placing Trace voice tools in the Epic App Orchard represents an important step in facilitating a more seamless integration with Epic and helping clients leverage key functions of our solutions."

Vyne Medical Product Team

For more information, contact a Vyne Medical sales representative today.

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trace
Protect. Prove. Perform.