



A revolution in productivity for remote healthcare workforces

The ability to provide consistent, remote access to data is more important than ever. Hospitals using the Trace work-from-home solution report a productivity increase of up to 28 percent among remote employees, a statistic in line with current industry research.¹

Through our Trace® platform, Vyne Medical works to enable work-from-home solutions and deliver maximum revenue cycle performance for leading hospitals and health systems.

Leveraging Trace outside the four walls of the hospital helps to:

- Empower employee access to critical data
- Increase staff productivity, satisfaction and recruitment
- Reduce real estate and operational costs

Protected, paperless workflows

Trace establishes a central repository of voice, fax and image data throughout the patient care continuum. From incoming faxes to the exchange of recorded patient encounters, Trace helps to establish an end-to-end process in which data can be accessed and exchanged by both on-site and remote teams. This creates a consistent, collaborative workflow and provides flexibility and mobility for team members.

Enhanced collaboration and visibility

Remote teams that use Trace can easily share, collaborate and access data through a single platform. Records are indexed to the patient ID and interfaced with critical systems so they can be accessed on demand.

Quality assurance

Insights from integrated monitoring tools, such as custom scorecards and tailored reports, enable hospital management to retain visibility and oversight across both on-site and remote teams. Employee productivity and quality can be managed consistently for all team members regardless of their location.

Typical work-from-home functions enabled by Trace:

- Business Office
- Claims and Appeals Management
- Customer Service
- Financial Counseling
- Insurance Authorizations
- Patient Scheduling
- Physician Order Management
- Pre-Registration

Go paperless with Trace

Trace seamlessly integrates with hospital and health system EHRs and includes a suite of tools to manage digital communications across the patient care continuum. Built-in, fully integrated tools help managers monitor and track team performance, quality and consistency.



Trace

Search and exchange data through an intuitive web interface with worklists to drive workflow and data management.



Fax

Digitize inbound and outbound faxes for efficient exchange, workflow and reporting.



Voice

Facilitate the recording of phone calls, voicemails and face-to-face interactions.



Image

Capture and integrate web activity, patient records, scanned documents, and document images simply and easily from the user's computer.



Quality Assurance

Generate custom scorecards and reports for employee performance assessment.

Proactive remote work programs yield real world results

A Gartner survey indicated that more than 80 percent of company leaders expect to allow employees to work remotely in some capacity after the pandemic.² By 2025, 36.2 million Americans will be working remotely, an 87% increase from pre-pandemic levels.³

Clients using Vyne Medical work-from-home solutions report that remote staff are more satisfied and productive as a result of experiencing fewer distractions and interruptions than their on-premise coworkers. In combination with a boost in productivity, operational savings can equal upwards of \$11,000 annually per telecommuting employee.¹

“Team representatives who work from home can record phone calls, capture faxes and document electronic data from any location – all without printing a single piece of paper. Records are indexed to the patient account and provide a comprehensive view of information exchanged across departments and entities.”

Yolanda Miller, Director Patient Access
Floyd Medical Center

For more information, contact a Vyne Medical sales representative today.

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1. Global Workplace Analytics <https://globalworkplaceanalytics.com/work-at-home-after-covid-19-our-forecast>

2. Gartner CFO Survey <https://www.gartner.com/en/newsroom/press-releases/2020-04-03-gartner-cfo-surey-reveals-74-percent-of-organizations-to-shift-some-employees-to-remote-work-permanently2>

3. Upwork's Future of Workforce Pulse Report <https://www.upwork.com/press/releases/economist-report-future-workforce>

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