

## Purpose

This document has been designed to provide specifications relating to product requirements for configuring desktop applications for Trace system.

## Contact Information

Please contact a member of the Install Team at: 877.864.2378 or email [support@vynecorp.com](mailto:support@vynecorp.com) with any questions or requests.

General \ Base Requirements	
OS	Windows: Windows 10 (64 bit)
Processor minimum	I3 7 <sup>th</sup> Generation (Kaby Lake) or newer \ i5 6 <sup>th</sup> generation (Skylake) or newer
RAM	6 GB
Pre-Requisite	<a href="#">.NET Framework 4.8</a>
User Security \ LDAP	LDAP integration is the required method for user logon
Security	Audio & Image files and meta data are encrypted with AES-256
Client Installation	MSI Provided - Recommend automated deployment of software via Microsoft or third party deployment tools
Audio Capability	Audio-capable sound card or headphones (optional)
Disk Space	4GB Free (Temporary Cache Space)
PDF Viewer	A default PDF Viewer installed - only used for certain print functions (optional)
Support Note	Remote troubleshooting tools such as Zoom can be used remotely to assist with installation

Browser Requirements for Tracker, Trace Quality Assurance (TQA) and Secure Send	
Browser Minimum	IE 11 (Note: Facility will be required to provide a certificate for TLS encryption on the Trace Server VM)
Browser Optimal/Preferred	Chrome or Edge
Resolution	1280 X 1024 minimum – larger preferred
Compatibility/Intranet Mode	The Trace URL must be an FQDN (i.e. <a href="https://trace.hospital.org">https://trace.hospital.org</a> ) or be removed from compatibility/intranet mode which drops the rendering engine to IE7. It must run in Native IE11 mode or in Chrome

Trace Voice On-Demand Specifications	
Hardware	One TVOD adapter and or Face-2-Face microphone per PC where recording will be enabled
USB	2.0 or 3.0
NTFS Permissions	Write and modify to C:\Program Files (x86)\TraceVoice folder and all subfolders as well as C:\ProgramData\TraceVoice\

PixCert Specifications	
NTFS Permissions	Write and modify access to the C:\Program Files (x86)\PixCert folder and all subfolders, as well as C:\ProgramData\PixCert

Trace Integrated Indexing (EMR Integration of Trace Audio Recording)	
NTFS Permissions	Write and modify access to the C:\Program Files (x86)\TraceAutoIndex folder and all subfolders, as well as C:\ProgramData\TraceAutoIndex
Epic App Orchard	Index and integrate voice data into the Epic EHR: <a href="https://apporchard.epic.com/Gallery?id=4848">https://apporchard.epic.com/Gallery?id=4848</a>

Desktop installation files including automated deployment guides are available at: <http://www.tracecommunication.com/trace-help/>

Note: Virtual desktops may be used if certain conditions in that environment exist. Trace support can assist with testing and validation.