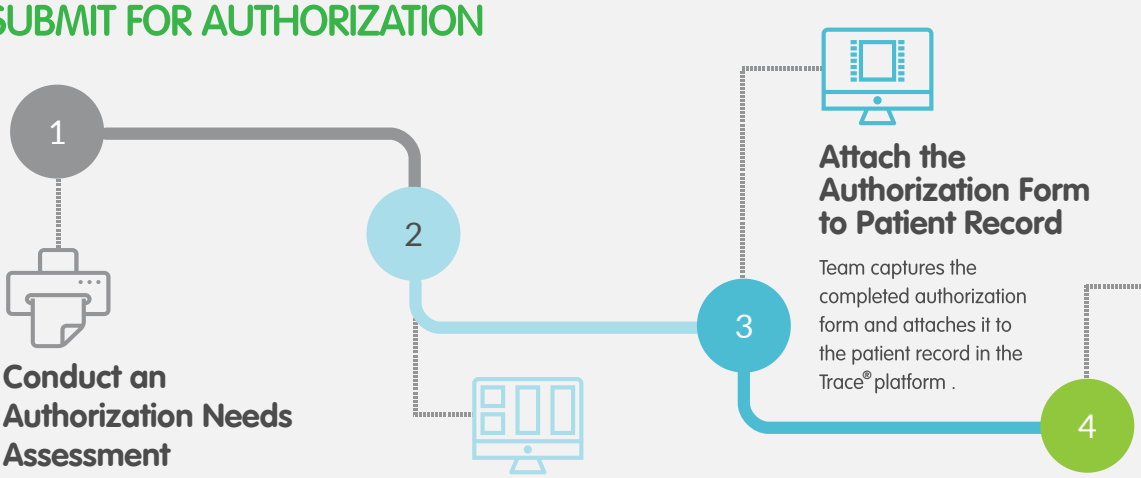
VYNE MEDICAL

Connecting Disconnected Data®

TRACE JOURNEY MAP

Authorizations

SUBMIT FOR AUTHORIZATION



Conduct an Authorization Needs Assessment

Authorization team receives a new order and assesses what authorizations are necessary for the patient.

Access and Complete the Authorization Form

Team accesses the payer's website and completes authorization form.

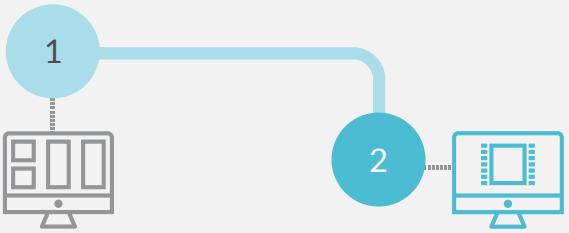
Attach the Authorization Form to Patient Record

Team captures the completed authorization form and attaches it to the patient record in the Trace® platform .

Share Authorization Form and Required Medical Records With Originator

Once authorizations have been obtained, the team can share them and other required information with requesting providers via EHR integration or by using encrypted messaging.

ONLINE AUTHORIZATIONS



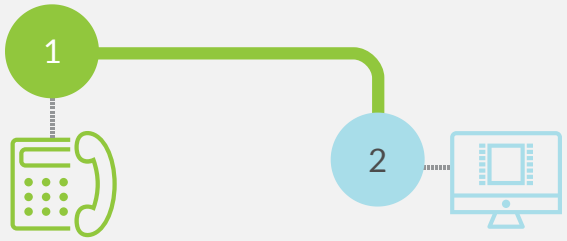
Capture Authorization From Payer Website

Team accesses the payer's website, completes the authorization form, obtains authorization, and takes a screen capture of the authorization.

Index the Authorization Form to Patient Record

The completed authorization form is indexed to the patient record in Trace and exported to the EHR where it then becomes part of the patient record.

AUTHORIZATIONS BY PHONE



Contact Payer for Authorization and Record the Call

Team receives a new order and calls the payer to obtain verbal authorization. The phone call is recorded for proof of authorization.

Auto-index Phone Call to the Patient Record in Trace

Once authorization has been obtained, the phone call recording is indexed to the patient record in Trace and linked to the EHR.

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trace
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