



Connecting Disconnected Data™

POSITION OPENING

Job Title: Senior Software Developer

Reports: SVP Strategy & Platform

GENERAL SUMMARY:

The Senior Software Developer is responsible for developing software services and programs according to specifications provided in both on premises and Software as a Service solutions. This position works with other departments and developers to refine product requirements and provide assistance as needed. Our team is full stack – dealing with database design to API development to front end UI in the healthcare industry. We provide solutions to capture, store, and search unstructured data (e.g. phone calls, faxes, screen captures). We turn this unstructured data into a meaningful tool for hospitals to provide faster response times, smoother transactions, improved patient experiences, and better health outcomes. We're transmitting this data to insurance providers (both commercial payers as well as government sponsored plans).

DUTIES & RESPONSIBILITIES:

- Working on new features/enhancements in a SaaS product (.NET Core, Amazon Web Services such as RDS, Dynamo, Cognito, Lambdas, etc)
- Working on new features/enhancements and maintaining our on-premises suite (C# ASP.NET MVC/Web API + AngularJS) and back-end applications (.NET 4.8)
- Developing solutions in Amazon Web Services
- Working in our database platform for product needs and performance (T-SQL / Microsoft SQL Server, MySQL)
- Building custom solutions for specific customer integrations (e.g. integrating with third party systems or pulling data from a call center recording suite)
- Developing new services that provide capabilities our products
- Migration of existing solutions with newer technologies while maintaining backwards compatibility
- Writing appropriate unit tests or other testing code
- Leading a project from start to end
- Performing code reviews
- Assisting Software Developer V with approaches to QA
- Issue management
- Other duties as assigned

EDUCATION, KNOWLEDGE AND SKILLS:

- 4-year degree preferred
- 10+ years of professional software development experience
- Strong knowledge of .NET – C# in general, but knowledgeable in ASP.NET MVC & Web API concepts
- Strong knowledge of Java including Jersey, JAX-WS and Maven
- Strong knowledge and experience using Amazon Web Services components
- Experience with database design concepts



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- Ability to assist less experienced developers
- Experience working with web UI / JavaScript – ideally AngularJS/Angular, Vue, React
- Experience using version control systems (we use Plastic, but Git is very similar)
- Experience with building large scale solutions
- Best practices from working in an agile environment, eg automated unit testing frameworks
- Experience working independently or with a team
- Experience with issue and time management, preferably in Jira
- Some experience with responsive web design desired
- Familiarity with Linux, bash scripting is a plus

PHYSICAL DEMANDS:

The physical demands described are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing the duties of this job, the employee is regularly required to sit; use hands to finger, handle, or feel; reach with hands and arms and talk or hear. The employee is occasionally required to stand and walk. The employee must occasionally lift and/or move up to 10 pounds. Specific vision abilities required by this job include close vision, distance vision, color vision, peripheral vision, depth perception and ability to adjust focus.

WORK ENVIRONMENT:

The work environment characteristics described are representative of those an employee may encounter while performing the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. The noise level in the work environment is usually moderate.

SECURITY ROLES / RESPONSIBILITIES:

- **PHI (internal, by exception)** - This position may have access to and be responsible for the security of PHI/PI on an incidental basis.
- **Support Admin, e.g., client-facing** - This position may have access to and be responsible for supporting customer technical needs, which may include securing customer's sensitive technical information.

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