

File timely Medicare audit responses and reduce denials with Refyne

With as little as 30-45 days to respond to Medicare audit requests, hospitals frequently end up 'behind the eight ball' when it comes to timely filing. Money is often left on the table due to an inability to respond to requests that have been lost in transit or delayed.

Vyne Medical understands the financial battles being fought by hospitals and health systems as you strive to provide the best possible patient care in a manner that's fiscally responsible. Eliminating the administrative burdens associated with tracking, managing and fulfilling audit requests in a timely manner is one way we can help. That's why we're excited to introduce the Refyne™ platform, a cloud-based, software as a service (SaaS) solution for audit responses.

Participate in CMS initiatives for esMD

In 2011, the Centers for Medicare & Medicaid Services (CMS) launched the Electronic Submission of Medical Documentation (esMD) initiative to eliminate the need to manage, mail or fax paper audit response documents. A decade later, many healthcare systems are still physically mailing audit responses, wasting time and losing money along the way. Refyne provides a simple solution for responding to Medicare audits, resulting in a reduction of associated denials.



Cloud-based solution provides a single, seamless workflow

The Refyne platform leverages esMD to facilitate the electronic transmission of request and response data between hospitals and CMS. Our SaaS solution streamlines multiple, disjointed processes into a single, seamless and protected workflow. Refyne enables electronic communication for Additional Documentation Requests (ADR) including Medicare pre-and post-payment audits via a web portal and an integrated application programming interface (API) solution.

With Refyne, you can:

- Electronically receive and respond to Medicare medical documentation requests
- Prove timely filing with receipts showing the date and time audit responses were received by CMS and designated audit contractors
- Demonstrate appropriate levels of care and secure the maximum allowed reimbursement for services provided
- Improve payment response times for audited claims
- Save time and money by eliminating printed and mailed audit responses
- Consolidate software tools, eliminating the need for separate data/screen scraping utilities
- Enhance the security of audit response data with electronic delivery in a protected environment

Launching Spring 2021. Get on-board now!
vynemedical.com | 800.864.2378

Get started with Refyne

Find out how easy it is to submit electronic audit responses with Refyne. Contact Vyne Medical to put this new platform to work for your organization. Coming Spring 2021.

The Refyne cloud-based platform enables timely filing of Medicare audit responses across the enterprise.



Respond electronically to pre-payment and RAC audits

Teams across the enterprise can utilize Refyne to electronically fulfill ADRs and other requests for medical records received by a Medicare contractor.

Receive confirmation of timely filing for audit responses

Eliminate discrepancies in response submission timelines with evidence of the date(s) audit responses were received by both CMS and the designated audit contractor.

Streamline audit response team workflows

Audit response teams can easily access the cloud-based Refyne portal – from the office or remotely – and leverage a single workflow for digital documentation upload.

Reduce denials related to the untimely submission of records

Refyne enables hospitals to respond more quickly and efficiently, leading to timelier audit responses, fewer denials and a reduction in missed appeal deadlines.

For more information, contact a Vyne Medical sales representative today.

vynemedical.com | 800.864.2378

100 Ashford Center North, Suite 300
Dunwoody, GA 30338

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Vyne Medical is planning the release of its Refyne™ platform in the Spring of 2021. If Vyne Medical does not release Refyne upon the stated date, Vyne has no responsibility, obligation, or liability to you. Release dates are projections - subject to change and provided for convenience only.



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